GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3671
ANSWERED ON:07.12.2016
Deficient Passenger Facilities
Dhruvanarayana Shri Rangaswamy;Gogoi Shri Gaurav;Patil Shri Bheemrao Baswanthrao;Scindia Shri Jyotiraditya Madhavrao

Will the Minister of RAILWAYS be pleased to state:

(a) whether an audit by the Comptroller and Auditor General (CAG) has found deficiencies/defects in providing enhanced passenger facilities at almost 80 per cent of the Adarsh Railway Stations;

(b) if so, the details of deficiencies/ defects noticed by CAG; and

(c) the further action taken or contemplated by the Railways on the defects noticed by CAG and brought to the notice of the Government?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (c): Comptroller and Auditor General (C&AG)'s Report No.13 of 2016 (Railways) has mentioned about the deficiencies in few passenger amenities viz. Pay and Use toilets, Signages, Waiting Rooms with TV and bathing facilities for Upper Classes/other classes at some stations developed as Adarsh Stations.
The C&AG's Report has not considered the fact that as per extant instructions, the aforesaid amenities are not to be provided at all stations, irrespective of the category of the station developed under Adarsh Stations Scheme. Nevertheless, the matter has been taken up with Zonal Railways for furnishing a detailed report in the matter.

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